What user roles does Street Manager offer?

Street Manager offers the following user roles (regardless of UI/API user type):

- Promoter
- HA
- Admin
- Dual (either Promoter & Admin access OR HA & Admin access)

All user accounts are created by the admin with either Promoter or HA roles. As of January 2020, dual roles functionality is now available which is where a user can be both Promoter and Admin OR HA and Admin at the same time.

If you require promoter or HA access only

Request access from your organisation's admin user(s)

If you have an existing account and require dual roles/it to be converted to admin

1. Make sure your account has been activated
2. Raise a support ticket requesting the specific access you would like

If you do not have an account and require dual roles/admin access

1. State the specific role you require when requesting access to Street Manager via register@manage-roadworks.service.gov.uk

Key considerations:

- Dual roles = promoter & admin access OR HA & admin access
- You can have as many admin users per organisation as you would like
- A dual role/admin user should have a single email address not a group email address (e.g. Joe.Bloggs@organisation.co.uk)
- Please ensure you have activated your account before raising a support ticket requesting access changes