Street Manager

NEWSLETTER

Department for Transport

Street Manager is a digital service by the DfT that is transforming the planning, management and communication of street and road works. Using open data and intelligent services, its aim is to minimise disruption – and improve journeys for the public.

Street Manager Newsletter 56 – 29/09/2026

Contents:

1. Intro
2. Safety CoP consultation update
3. Street Manager User Feedback Survey 2026
4. New YouTubes video
5. Remedial works on the same workstream
6. PAA for remedial works

STREET MANAGER

1. Intro

From the desk of the editor

They said the Street Manager Newsletter had ceased publication but here is mud in their eye. Another busy period in Street Manager Towers, with the team juggling day-to-day service delivery alongside some major pieces of work that will shape the future of the service.

High on the list is beginning our move to DataVia. Don't tell the guys from GeoPlace I said this, but we're really excited about it. We're about to kick off the process and plan to have a prototype ready by March, it marks the start of a new chapter with regular National Street Gazetteer updates flowing through the product.

At the same time, we're carrying out a programme of stabilisation and platform improvements. Street Manager has now been live for more than six years and, while that's something we're immensely proud of, it also means making sensible investments in the service's foundations so it's ready for whatever the next six years have in store. The Governance Group have had a presentation on this from our Lead Architect already.

We're also pressing ahead with the important highway authority boundary work needed to support the changes taking place in Surrey from 1 April 2027 and to ensure the service is ready for future local government reorganisation wherever it may arise. This work was funded by the DfT already. So, plenty going on as ever. Have a look through the roadmap and see what the team has been up to.

https://indd.adobe.com/view/397f39c3-b7e7-4692-a156-fc8899a9955f

2. Safety CoP consultation update

Consultation on updating the Safety at Street Works and Road Works Code of Practice now open

The Department for Transport has launched a public consultation on proposed updates to the *Safety at Street Works and Road Works Code of Practice* (the "Red Book"), which provides statutory guidance on the signing, lighting and guarding of street and road works. The proposed changes are intended to reflect developments in legislation, guidance and working practices since the Code was last updated in 2013, while also strengthening accessibility provisions for pedestrians, disabled people and other vulnerable road users.

We encourage all Street Manager users, including highway authorities, utility companies, contractors and other stakeholders, to review the proposals and share their views. The consultation will run for 12 weeks and closes on 14 December 2026.

Users may notice some minor inconsistencies in section numbering within the draft Code. These have arisen as part of the drafting and formatting process associated with the accessibility updates and will be corrected before the final version is published.

The consultation can be accessed at: Updating the Safety at Street Works and Road Works Code of Practice - GOV.UK.

3. Street Manager User Feedback Survey 2026

We are calling on you, ALL of you, our Street Manager users! This is a gentle reminder to complete this year's Street Manager User Feedback Annual Survey. If you have not done so already, please could you spare some time to complete the survey. You can find the 2026 Annual Survey at: Street Manager User Feedback Survey 2026 – Fill in form

The deadline to complete this survey is fast approaching. We will be closing the survey on Wednesday 30th September 2026**.** Participation levels have currently been far below last year so please don't ignore this call.

Your feedback is very important to us and the Department for Transport (DfT) wants to hear your views. The results of these surveys have been instrumental to the continuous improvement of the service and providing a better service for our users.

Please do forward the link to the survey to any of your colleagues that are Street Manager users, and you feel may not be on the DfT Street Manager mailing list.

Thanking you in advance for taking the time to take the survey.

4. New YouTube Video

The Hole Story Returns: The Furture of Worklists

The newest episode of *The*  *Story* dives into one of Street Manager's most popular recent additions: **Worklists**.

Watch our Head of Comms Paul Chandler and UX Designer Kristen Hall cover:

- Current Worklists for promoters and highway authorities
- Actionable task lists such as work starts due, work stops due and permits about to deem
- Early user feedback and improvements already made
- Future Worklists currently under consideration
- A preview of how Worklists and dashboards could work together in the future

The Street Manager Worklists video is available on the Street Manager YouTube channel at https://youtu.be/1Yeg6pGD_kM?si=k2WFHPflwohgmBH-

5. Remedial works on the same workstream

An important message from the Street Manager Towers! We hope you would have seen an email from the Street Manager Team earlier this month on this matter. We would like to reinforce the message to **keep remedial works on the same work record and do not raise a new work record!**

If remedial works are required, do not create a new work record.

Remedial permits should be raised against the original works and recorded using the Remedial Works activity type. This maintains a complete history of the works, preserves the link to inspections and non-compliances and allows the inspection cycle to be closed correctly.

Creating a separate work record fragments the audit trail, makes inspection outcomes harder to follow and reduces the quality of the data held in Street Manager

6. PAAs for remedial works

Little has changed in this area since the Street Manager Talking Points doc was published back in 2020:

https://department-for-transport-streetmanager.github.io/street-manager-docs/assets/files/business-…

Street Manager currently only allows a PAA to be raised the first time a permit application is made against a set of works. If that PAA is cancelled or refused, you'll need to raise a new permit application.

Some users have also asked whether PAAs should be required for remedial works and Interim to Permanent Reinstatement works. There are differing views across the industry, and the issue is currently being looked at by the Coordination Group. Until any future guidance is agreed, Street Manager will continue to apply its existing rules. We would ask HAs respect the current Street Manager set-up and enable works to be kept on the same work record rather than requiring a PAA to be created on a fresh work record for remedial works.

As a reminder, if the works are recorded as being "optional", the requirement for a PAA is turned off.