

Street Manager

NEWSLETTER



Street Manager is a digital service by the DfT that is transforming the planning, management and communication of street and road works. Using open data and intelligent services, its aim is to minimise disruption – and improve journeys for the public.

Street Manager Newsletter 51 – 09/08/2024

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1. Intro

Hello all and welcome to the Summer Edition of the DfT Street Manager Newsletter. First thing we would like to say is look out for the 2024 SM Survey. Will go out later this month. Do take a moment to fill it out, it does influence our thinking. Last survey prompted us to move forward with the upcoming New User Profiles piece of work for example. Also Clash Management and Collaboration came out strongly and that's the next big piece of work for us.

2. Material Classification

In exciting news, the work around Material Classification is now live and there is a new Hole Story video to celebrate. <https://youtu.be/BjX3km1sTKw>

If you came to one of the Spring roadshows, you will already have seen the plans for this functionality and now it is in the production environment. A real good news story all around this. Street Works UK, the DfT and the Environment Agency worked together on this and it was funded by the good people of Surrey County Council Lane Rental, so a good effort all round. You can record coal tar, heavy metal, asbestos etc in Street Manager and over time, at the planning stage we'll start to see in advance areas that might contain hazardous material. You'll be hearing more about this in the Autumn as Street Works UK hold a webinar on the Phase 3 Trials and this new functionality.

3. Under Assessment

It's been a long time in the making, but the Under Assessment functionality is now live in Street Manager. Developed in conjunction with the Governance Group, it solves a specific issue and adds an excellent workflow improvement. When the work stop is set for an immediate permit that has been marked as "Under assessment" by the HA, the automatic granting ("Granted (auto)") is disabled, allowing for further assessment after the work has been complete. Additionally, any permit can be marked as being "Under assessment" and your colleagues will know you are already dealing with it and they can crack on with another job. No more effort duplication. Spread the word, (as they say in the states.)

Assessment decision



Under assessment



Grant



Grant with duration challenge



Refuse

Submit decision

4. Primary Contact

If you are reading this, you probably aren't our target audience for this. I'm sure your Primary Contact details are bang up to date, but maybe you can help spread the word, mention it at your next co-ordination meeting or regional meeting. It's really important to us to have up to date details for your orgs Primary Contact. This is important for invoicing reasons, and if anything goes wrong with your integration into Street Manager, that Primary Contact will be our first point of call and if we can't get hold of anyone, we may need to just suspend the org, depending on the severity of the situation.

5. Push/Pull API Notifications

(If you don't manage a Street Manager API integration, you can safely skip to the next section.) As you probably know by now, Street Manager is moving away from you needing to check for API notifications (pull) to us sending them out to you (push.) This is good for everyone, saves you having to check.

6. Zombie Permits

List pages in Street Manager and APIs are being cluttered with 'hanging' or 'zombie' permits. These are planned works which never started and have never been cancelled. The SM team is looking at how the system can help improve this situation but, in the meantime, can we remind people that the Code of Practice does recommend that permits that aren't required, are cancelled.

A refusal does not need to be an end state. Also, importantly, if a permit is cancelled or refused, you should be re-applying on the same work record, not starting a brand new 001 permit.



7. Non-Compliance Management

Non-compliance Management is complete, you can find it in Sandbox, but we aren't adding it to production just yet. We are working with API integrators to give them time to introduce it into their services. Actually, it's the first time we've ever introduced a "feature toggle" quite like this, with the features in Sandbox, but not yet production. On that note Joint Site Meeting functionality that you'll find in the service is in early stages in some APIs and promoters might not be able to see it yet and vice/versa.

8. Decommission of API v4

It's that time again. v4 of the API will be sent to live on a farm on the 13/02/25 for Sandbox and 17/02/25 for Production. This will see the decommissioning of all V4 API and the introduction of the new breaking V6 APIs.