

Street Manager



NEWSLETTER



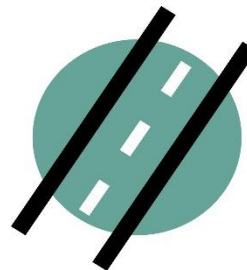
Department
for Transport

Street Manager is a new digital service by the DfT that is transforming the planning, management and communication of street and road works. Using open data and intelligent services, its aim is to minimise disruption – and improve journeys for the public.

Street Manager Newsletter 37- 16/12/2021

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STREET MANAGER

1. Welcome



The first full year of Street Manager running. That's worth a little moment of reflection don't you think? We've had incredibly high uptime. We've introduced Performance Reporting. We've built Duration Challenge non-acceptance, S.74 and S.58 in the back end and just polishing off a couple of things before those are all finished in the front end. We've also improved navigation and let you keep seeing pins when you zoom further out on the map, among various other little improvements.

Excitingly, 2022 promises to be even bigger for Street Manager. We're going to see the full launch of the things mentioned above, we've got a stack of much requested features lined up for the first few months of the year (facial and number plate blurring, map drawing feature, ability to filter the permit page by promoter or HA), and we tackle unattributed works, coring inspections and fee matrix among other things. The future's bright, the future's Orange Street Manager.



2. S74 and Duration Challenge Update

Big Bang – 1st April - Remember guys, don't use this functionality until 1st April. Can't have a S.74 warning going into a black hole and don't expect to receive a response to a Duration Challenge non-acceptance.

You'll be sick to death of hearing about S.74 by April, you'll have videos, slide decks, updates and reminders. And that will be deliberate, our experience on the project is that you cannot get a message out often enough, and this is the biggest change we've had since we went live.

At this stage I just wanted to show you how some of the screens are looking ahead of finishing up the development work on the front end.

Here's our S.74 list page, a clean bill of health thus far. Let's keep it that way!



Section 74 overrun warnings

Look up a reference, street name, town, area, USRN or local authority

Filter options [View instructions](#)

Overrun warning issue date From to

HA status Warning issued Warning disputed Site clear Draft invoice issued Resolved Withdrawn

[Apply filters](#) [Clear filters](#)

Issue date	Reference	Issuing authority	Location	Overrun warning reason	Status	Promoter response	Status changed date
No results found							

Showing 0 - 0 of 0 results

And this is part of the overrun warnings page



Issue a Section 74 overrun warning

What are the overrun warning details?

Works reference: [0000131133258 \(opens in new tab\)](#)

Works location: ROCHESTER ROW, LONDON, VINCENT SQUARE ([View on map in new tab](#))

Linked to permit: 0000131133258-01

Location area

- Footway
- Carriageway
- Verge
- Cycleway
- Footpath

Location description

O/S 26

Inspection date and time

Enter timings using a 24-hour time format

Day Month Year

Hour Minute

And finally, have a look at this set of overrun warning reasons.



Overrun warning reason

- More than 5 SLG items left on site
- 5 or less SLG items left on site
- Open excavation
- Spoil left on site
- Missing road markings
- Missing Street Apparatus, Surface Treatments or High Friction Surfaces
- Active traffic management

April 1st can't come soon enough!

3. S58 Guidance

On a similar theme, the 1st April will also work as the kick-off for the new S.58 process. It's no good using the new functionality to create a 58 pre-April and then a promoter not being set up to see it yet. Additionally, some S.58 guidance will be produced in early 2022. Among other things, this will outline that valid Section 58s could have been raised in EToN, live in the activities section of Street Manager, or from April be raised in the new section of Street Manager. It won't be long before that situation is over and everything is in one place again. Roll on that day.

4. V4 API

We're excited to announce the release date of V4 of our APIs. 12/05/22 will released this version to Sandbox and 16/05/22 will see the release to Production. The above dates will also be the dates we decommission V2, making it unavailable to use thereafter. API Integrators should plan to update and test their integrations to use the V3 APIs prior to this date to avoid losing access to Street Manager.

5. Service Desk Availability



Support for Street Manager will continue to be provided throughout the Christmas break, 08 :00 to 18:30 Monday to Friday working days only, excluding public holidays. While we will still be available to respond to user issues as normal, we will not be performing any of the regular user onboarding activities such as promoting admin users, adding new organisations etc.



The last opportunity for onboarding requests to be actioned will be the 17th December 2021, and the first one in the new year will be 7th January 2022.

We will not be releasing to production during the Christmas period. For details of the scheduled releases please see our release calendar - <https://department-for-transport-streetmanager.github.io/street-manager-docs/release-calendar/>

6. EH Removal

One or two eagle eyed correspondents have asked why the Environmental Health box has been canned in Street Manager. It is possible our comms could have been a little better here.

The EH box replaced the out of hours tick box under EToN. That box caused no end of argument about what hours were out of hours. Some felt that it was the NRSWA working day (wrongly) and some felt (correctly) that it was the hours defined under the Control of Pollution Act 1974 (8-6 Mon-Fri, 8-1 on Sat).

The EH box was designed to take this ambiguity away. But it didn't work and ended up with the same old confusion and permits being refused and various tooing and froing and as such, the Governance Group agreed to its removal. It languished on the To Do list and then I was reminded of it and realised that if it was going to happen, it really needed to be done before v3 of the API went stable. So, it went from nowhere to straight in at no.1 on our list and as a result, we neglected the comms a little bit.

7. Street Manager Unaffected by Log4j



We are aware of the current critical vulnerability in the Apache Log4j logging framework, which is impacting many products and services around the world. Please be aware that Street Manager is **NOT** impacted by the vulnerability, you can learn more about this problem here:

<https://www.lunasec.io/docs/blog/log4j-zero-day/>

8. GitHub Migration

We have now successfully migrated to GitHub Enterprise. The Street Manager Documentation site (<https://departmentfortransport.github.io/street-manager-docs/>) moved to a new home on Friday 3rd December. The existing site will be updated to provide a redirect link for end users.

9. YouTube Content

We have been working hard in the Street Manager recording studio to bring you a series of new training videos.

Diggin' Deeper: Episode 14 - During this episode we explore the process for changing a reinstatement from interim to permanent in Street Manager.

<https://www.youtube.com/watch?v=yvkSGcOfIKw&t=53s>



Diggin Deeper: Episode 15 – In this episode we discuss reinstatements where the reinstatement covers both the footway and the carriageway. <https://www.youtube.com/watch?v=DJVihZLxm-8&t=3s>

Diggin Deeper: Episode 16- In this episode we discuss the recent removal of the environmental health tickbox in Street Manager. <https://youtu.be/9VIMam5VMk0>

10. FOI requests

The Governance Group has been talking recently about FOI requests and whether information provided by promoters in the works location and works location description fields can be shared.

It's worth noting that Street Manager didn't change anything with respect to FOI requests. HAs continue to receive them directly and need to comply with the legislation by considering if they hold the information being requested (either in Street Manager or in other systems), whether any of the exemptions apply and ensuring that, if any information is shared, any personally identifiable information is redacted in line with GDPR.

HAs should continue to check responses to any requests with their legal teams and FOI advisers, since they will ultimately be able to advise on individual cases and requests.

11. Primary/Admin Contacts

We have discovered that some organisations have out of date admin contacts on the system. It is the duty of the admin to ensure that invalid user accounts are revoked. In addition to this, some organisations have one person operating in a dual role, as both primary contact and administrator. If this person leaves the organisation without informing us, it makes it complex for the service desk to obtain the right approval to appoint replacements. Please ensure that when a primary/admin contact is due to leave their role, you nominate a replacement prior to their departure. You can do this by logging a ticket with our service desk

<https://streetmanager.atlassian.net/servicedesk/customer/portal>

Please also be aware that our new terms and conditions came into effect on 20/11/2021 and are available to view on the Street Manager site.

Wishing you a merry Christmas and a happy new year, from the Street Manager team.

