

Street Manager

NEWSLETTER



Department
for Transport

Street Manager is a new digital service by the DfT that is transforming the planning, management and communication of street and road works. Using open data and intelligent services, its aim is to minimise disruption – and improve journeys for the public.

Street Manager Newsletter 30 – 18/12/2020

Contents:

1. Welcome
2. What's New in Street Manager
3. Christmas and New Year support cover
4. New YouTube videos
5. Ideas Board
6. API changes
7. Condition 13 – Do it as an AIV
8. Street Manager survey



1. Welcome

Well, if you are reading this, I am pretty confident to say that the launch of Street Manager is the most significant thing that has happened to you all year, and as such we would like to thank you for your support. What a year it has been for us, the first half of the year spent working up to going live and the second half spent supporting users in a real life environment, it's given all of us here in Street Manager Towers a real kick to see the service launch to such positive feedback and then to be able to keep making improvements. And remember guys, this is just the start of things to come, the future is exciting, to paraphrase Back to the Future - "Where we are going, we definitely need roads."

Hope you enjoy the rest of the newsletter and that you all have a safe but happy Christmas break.

2. What's New in Street Manager

I'm sure you are already enjoying the fancy new search function on the Inspections page, we're going to mirror that functionality shortly on the Permits list page, to give you more ways to search on that. But what we really wanted to do here is tell you that after a lot of effort went in to back end API work since our last newsletter, we can now crack on in the front end and finish some of the big ticket items we have worked on for a while.

Sample Inspections should be ready to launch by the end of January, you should be able to link and re-assign S.81 in Street Manager shortly after and then we can start developing the Performance Reporting and introducing those into the service before the end of March. As we get into April, we can start work on Withdraw an Inspection. And as always there are plans for a number of smaller optimisations planned in, one

I am particularly keen on is the ability for admins to be able to search the user list, as I know that will be very useful for orgs with lots of users.

3. Christmas and New Year support cover

Support for Street Manager will continue to be provided throughout the Christmas break, 08:00 to 18:30 Monday to Friday working days only, excluding public holidays.

While we will still be available to respond to user issues as normal, we will not be performing any of the regular user onboarding activities such as promoting admin users, adding new organisations etc. The last opportunity for onboarding requests to be actioned before Christmas was today, 18th December 2020. The first one in the New Year will be 5th January 2021.

We will not be releasing to production during the Christmas period. For details of the scheduled releases please see our release calendar – <https://departmentfortransport.github.io/street-manager-docs/release-calendar/>

4. New YouTube videos

It's not just for Peppa Pig videos and 5G conspiracy theories guys. We're now up to episode 7 of our hit series Diggin' Deeper.

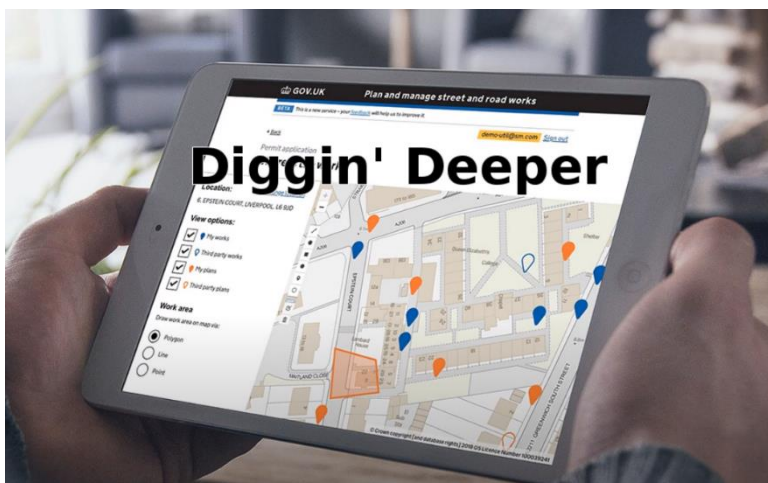
Episode 6 covered the FAQ of the request to be able to draw a reinstatement in Street Manager. <https://www.youtube.com/watch?v=p4NDrsVyHrw&t>

In episode 7 our hosts discuss reporting and data in the service. <https://www.youtube.com/watch?v=I2EY4T-LChA>

So if you have 3 minutes to spare, we try and get straight to the heart of these topics and answer questions that pop up on a regular basis.

 [YouTube](#) | DfT Street Manager
[Diggin' Deeper: Episode 6 - Drawing a reinstatement](#)

 [YouTube](#) | DfT Street Manager
[Diggin' Deeper: Episode 7 - Reports and data](#)




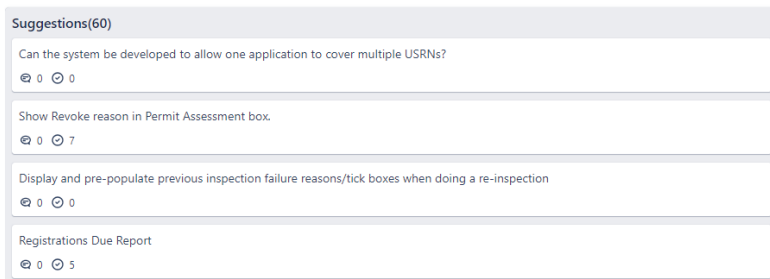
5. Ideas board

The Ideas Board has launched and it is a hit with 60 ideas already recorded. But we need your votes.

<https://ideasboard.roadmapper.app/view/0>

We've already completed the most popular suggestion (I must admit it was already in the works, but it is good to see we had the right thing at the top of our list) and have others in the works. The next thing to do is make the board a bit more usable and, early in the New Year, we'll be implementing multiple columns and another tab for implemented ideas. This should be more user friendly than the single long list we have at the moment. And encourage your colleagues to vote as well, we need a cross section of users, not just managers and admins and tech people, it's the everyday user we are keen to reach. Happy voting!

 **GOV.UK** Plan and Manage Roadworks - Ideas Board



6. API changes

This release on 30/11/2020 marks the release of the V2 API as stable, making it available for all API integrators to develop against and use in their system integrations in Production.

There are no breaking changes planned to be introduced in upcoming releases. While new functionality may be introduced in future versions of the V2 specification, these changes will be purely additive in nature to prevent existing integrations from breaking.

As always, you can see the latest API documentation for V1 and V2 in the API documentation page. The V1 API is still supported but will be deprecated in six months' time, scheduled to be out of support on the 1/5/2021. API Integrators should plan to update and test their integrations to use the V2 API prior to this date to avoid losing access to Street Manager.

API – V2 Stable All API changes for V2 API are recorded under API specification Version 2.10.1, Versions and Changes section. This document can be accessed here <https://departmentfortransport.github.io/street-manager-docs/api-documentation/V2.10.1/#versions>

[API specification V2.10.1 - Plan and manage roadworks documentation](#) (15 kB)

7. Condition 13 – do it as an AIV

Hopefully you've seen the (very good) HAUC England document on the use of Condition 13 with regards to Brexit. We just wanted to lay out how to use the condition on Street Manager. The HA should choose "Impose a Change" and then importantly you must change something on the conditions page. You can just remove a full

stop or add a comma to the NCT01a box, but you must change something, otherwise the system won't regard it as a change being made. Then in the free text field you can add Condition 13 as you see in the screenshot from the User Interface below.

Change application details

Why do you need to change the application details?

Works reference: [0000146212870 \(opens in new tab\)](#)

Works location: BAKER STREET, LONDON, MARYLEBONE HIGH STREET ([View on map in new tab](#))

Condition 13- In the event of there being abnormal traffic flow related to an exceptional national circumstance the permit to undertake these works may be revoked. Should this be the case the highway will need to be returned to full use within four hours with all spoil and any other works equipment removed. If agreed a temporary reinstatement or plating with regular monitoring and maintenance may be used.

Continue

8. Street Manager survey

Our new User Researcher, Joe writes:

We recently closed the quarterly Street Manager feedback survey. With a grand total of 418 responses and a completion rate of 70.3%, it's fair to say it has been successful. Results showed the most commonly used functionality was the Permit application and works management, with 79.8% of participants using it.

Overall feedback has been positive with more than 50% of participants 'satisfied' or 'somewhat satisfied' with the features they used. The most well received areas of functionality have been Permit Applications & Works, Forward Plans, the map tool and Organisation Management.

There is still some room for improvement with a selection of participants responding as either 'neutral', 'somewhat dissatisfied' or 'dissatisfied' to the functionality they used. The least popular features were Permit Fee Reporting, Comments, Fixed Penalty Notices and Events & Activities. It will be interesting to see how they respond to the next round of features and updates. Hopefully we'll see even more positive responses!

Thank you to everyone who took part.

