How do I get API credentials?

Follow this simple, 4 step process to acquire API access to Street Manager.

Step 1

Promoter: Admin user creates generic API email address (e.g. api-promoter@provider.co.uk) because organisations may have numerous users via API.

Highway Authority: Admin user creates 2 generic API email addresses (e.g. api-promoter@provider.co.uk and api-HA@provider.co.uk) because HAs have the ability to raise and approve works. You will not be given the ability to do this on one account.

Please ensure these emails are valid so that you are able to receive an activation email.

Step 2

An admin user will then provide the generic email address(es) with API access - see the admin functionality guidance video on how to do this.

Step 3

An activation email will be sent to the generic email address(es). You will be given **30 days** to activate the account and change the temporary password.

If you do not activate the password within 30 days, the password will expire and the admin of the organisation will need to remove the user and invite them again.

Step 4

You now have:
- **Access key** = generic email address
- **Secret** = new password

You can now pass the credentials over to your API provider so they can set up the API connection.

Key considerations:

- One API account per system (do not share API user credentials for multiple systems)
- As an HA, you will need separate promoter and HA API accounts
- Use generic email addresses for API accounts (e.g. api-promoter@organisation.uk, not john.smith@organisation.uk)
- Test users are allowed on **Sandbox**, but not on **Production**