



Department
for Transport

Street Manager

Accepting/Disputing an Inspection

Version 1.0
February 2023

Promoter Journey

BETA **DEMO** This is a new service - your [feedback](#) will help us to improve it.

planner@ism.com (Sign out)

Smoke Test Promoter

[View map](#)

[Applications and works](#)
View and manage applications and works
[Apply for works](#)
[View and manage Duration challenges](#)

[Inspections](#)
View scheduled and logged inspections

[Fixed penalty notices \(FPN\)](#)
View and manage FPNs

[Registered reinstatements](#)
View and manage reinstatements
[Expiring interim reinstatements](#)
[Add reinstatement of non-notifiable works](#)

[Comments](#)
Review and respond to outstanding comments

[Fees reporting](#)
Create and download reports on chargeable activities

[Forward plans](#)
View, manage and progress forward plans
[Raise a forward plan](#)

[Section 81 and Unattributed works](#)
View and manage Section 81s and Unattributed works

“ Click on the Inspections list page on the home screen. ”

Works reference number	Highway authority	Inspection logged date	Inspection date	Inspection type	Inspection status	Last modified date	Inspection outcome	Road/street	Promoter response	HA response
0000137323202	CITY OF WESTMINSTER	23/01/2023 11:27	20/01/2023 14:45	Reinstatement - Routine	Recorded	23/01/2023 11:27	Failed - low	HORSEFERRY ROAD	Disputed	No response
HW-INSP-1	CITY OF WESTMINSTER	01/11/2022 13:57	01/11/2022 12:00	Non compliance follow up - Follow up	Recorded	01/11/2022 13:57	Unable to complete inspection	BRIDGE STREET	No response	No response
HW-INSP-1	CITY OF WESTMINSTER	24/10/2022 15:37	01/10/2022 12:00	Live site - Site occupancy	Recorded	24/10/2022 15:37	Works stopped - Apparatus remaining	BRIDGE STREET	No response	No response
0000241227917	CITY OF WESTMINSTER	22/09/2022 13:39	23/09/2022 09:00	Live site - Site occupancy	Scheduled	22/09/2022 13:39		ENBROOK STREET	No response	No response
CTS8104972967	CITY OF WESTMINSTER	08/06/2022 16:32	29/06/2022 11:29	Section 81	Scheduled	08/06/2022 16:32		string	No response	No response
0000100691423	CITY OF WESTMINSTER	14/06/2022 11:29	15/06/2022 10:10	Section 81	Scheduled	14/06/2022 11:29		HORSEFERRY ROAD	No response	No response
TESTREF-001	CITY OF WESTMINSTER	01/06/2022 10:57	31/05/2022 23:00	Reinstatement - Category C	Recorded	01/06/2022 10:57	Passed	string	No response	No response
0000191221179	CITY OF WESTMINSTER	19/05/2022 08:45	20/05/2022 08:55	Live site - Site occupancy	Scheduled	19/05/2022 08:45		BRAVINGTON ROAD	No response	No response
0000241227917	CITY OF WESTMINSTER	27/04/2022 15:47	27/04/2022 15:45	Live site - Routine	Recorded	27/04/2022 15:47	Failed - low	ENBROOK STREET	No response	No response
0000131133258	CITY OF WESTMINSTER	25/01/2022 14:17	01/04/2022 08:00	Live site - Site occupancy	Scheduled	25/01/2022 14:17		ROCHESTER ROW	No response	No response
0000115496877	CITY OF WESTMINSTER	09/03/2022 14:23	10/03/2022 10:00	Live site - Site occupancy	Scheduled	09/03/2022 14:23		HATHERLEY STREET	No response	No response
0000140078919	CITY OF WESTMINSTER	09/03/2022 14:34	09/03/2022 15:00	Live site - Site occupancy	Scheduled	09/03/2022 14:34		PALL MALL	No response	No response
0000145582165	CITY OF WESTMINSTER	04/03/2022 17:23	07/03/2022 09:00	Reinstatement - Category C	Scheduled	04/03/2022 17:23		ALPERTON STREET	No response	No response
0000131330920	CITY OF WESTMINSTER	02/02/2022 15:41	10/02/2022 11:00	Non compliance follow up - Joint site	Scheduled	02/02/2022 15:41		ROCHESTER ROW	No response	No response

“ Select the inspection you want to respond to. ”

Inspection
Reference: 0000131330920-INSP-01
Status: Recorded

Works reference: [0000131330920](#)
Works location: ROCHESTER ROW, LONDON, VINCENT SQUARE ([View on map](#))

Inspection details

Inspection type	Reinstatement
Inspection category	Routine
Inspection date	02/02/2022
Inspection start time	
Inspection outcome	

Inspection logged 02/02/2022 15:41

Promoter response

Response No response

Highway Authority response

Response No response

Inspection outcome response

Accept Inspection
 Dispute Inspection

[Submit response](#)

“ Once you have opened the inspection, scroll to the bottom of the page and you will see the section for promoter and highway authority responses. ”

Highway Authority response

Response

No response

Inspection outcome response

Accept Inspection

Dispute Inspection

! After disputing inspection, discuss dispute with the Highway Authority

Reason for dispute

We do not think there is a failure under the HAUC |

I

Submit response

[ojanner@sm.com](#) (Sign out)

✓ Inspection disputed

Inspection

Reference: 0000131330920-INSP-01

Status: Recorded

Works reference: [0000131330920](#)

Works location: ROCHESTER ROW, LONDON, VINCENT SQUARE ([View on map](#))

Inspection details

Inspection type

Reinstatement

Inspection category

Routine



Select the option to either accept or dispute the inspection. If you select 'dispute inspection', a dialogue box will open to allow you to enter your reasons for disputing the inspection. Once you have submitted your response, a confirmation message will appear at the top of the page.





If you return to the Inspections list page you will see promoter response and HA response filters. You can filter these to show only accepted or disputed inspections. Simply select the relevant option and then click 'apply filters'.



Search works reference

Search USRN

Search highway authority name

Inspection date From to

Inspection logged date From to

Inspection type Live site Reinstatement Non compliance - Follow up Section 81

Inspection category Category A Category B Category C Site occupancy Conditions Third party Routine Joint site visit Follow up F

Inspection outcome Passed Failed - high Failed - low Further inspections required Unable to complete inspection Agreed site compliance Non compliant (with

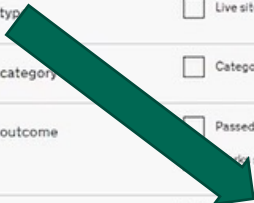
Works stopped - Apparatus remaining Works in progress Works in progress - No carriageway incursion

Promoter response Accepted Disputed No response

HA response Promoter accepted No response

[Apply filters](#) [Clear filters](#)

Works reference number	Highway authority	Inspection logged date	Inspection date	Inspection type	Inspection status	Last modified date	Inspection outcome
0000137323202	CITY OF WESTMINSTER	23/01/2023 11:27	20/01/2023 14:45	Reinstatement - Routine	Recorded	23/01/2023 11:27	Failed - low
	CITY OF						



Search highway authority name

[Apply filters](#) [Clear filters](#)

Works reference number	Highway authority	Inspection logged date	Inspection date	Inspection type	Inspection status	Last modified date	Inspection outcome	Road/street	Promoter response	HA response
0000137323202	CITY OF WESTMINSTER	23/01/2023 11:27	20/01/2023 14:45	Reinstatement - Routine	Recorded	23/01/2023 11:27	Failed - low	HORSEFERRY ROAD	Disputed	No response
0000131330920	CITY OF WESTMINSTER	02/02/2022 15:41	02/02/2022 15:25	Reinstatement - Routine	Recorded	02/02/2022 15:41	Failed - low	ROCHESTER ROW	Disputed	No response

Showing 1 - 2 of 2 results

[Export \(View all requested exports\)](#)



Highway Authority Journey

CITY OF WESTMINSTER

Geographical areas: None applied [Change](#)

[View map](#)

[Applications and works](#)

View and manage applications and works

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[Fixed penalty notices \(FPN\)](#)

View and manage FPNs

[Inspections](#)

View and manage all inspections

[Registered reinstatements](#)

View and manage reinstatements

[Expiring interim reinstatements](#)

[Comments](#)

Review and r

[Fees reporting](#)

0000145582165	Smoke Test Promoter	04/03/2022 17:23	09:00	Reinstatement - Category C	Scheduled
0000131330920	Smoke Test Promoter	02/02/2022 15:41	10/02/2022 11:00	Non compliance follow up - Joint site visit	Scheduled
0000131330920	Smoke Test Promoter	02/02/2022 15:41	02/02/2022 15:25	Reinstatement - Routine	Recorded
0000144158066	Smoke Test Promoter	27/01/2022 11:21	27/01/2022 11:15	Live site - Third party	Recorded
00001SM-6004	Smoke Test Promoter	22/11/2021 13:37	22/12/2021 13:34	Live site - Site occupancy	Scheduled
0000122286021	Smoke Test Promoter	11/11/2021 15:41	24/11/2021 10:00	Reinstatement - Category B	Scheduled



Click on the inspections list page and select an inspection to review.



Response	Inspection disputed
Response date	03/02/2023 13:17
Additional details	We do not think there is a failure under the HAUC spec here.

Highway Authority response

Response	No response
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Inspection outcome response

Promoter accepts failed inspection

! You can only select this option if the promoter has agreed to the failed inspection

Reason for accepting

Enter the reason for accepting

Email from Steve 13/2 agreed this was a failure after extra picture shared with promoter.

Submit response



If the promoter accepts the inspection, but hasn't recorded it on Street Manager, you can enter the outcome at the bottom of the inspection page. (This option is only available on a failure that a promoter has previously disputed).



You must enter the reasons for accepting before you submit the response.

There was a problem

Enter the reason for accepting

Apply filters Clear filters

Works reference number	Promoter	Inspection logged date	Inspection date	Inspection type	Inspection status	Last modified date	Inspection outcome	Road/street	Promoter response	HA response
0000131330920	Smoke Test Promoter	02/02/2022 15:41	02/02/2022 15:25	Reinstatement - Routine	Recorded	02/02/2022 15:41	Failed - low	ROCHESTER ROW	Disputed	Promoter accepted



The HA should only use this function in circumstances where they have spoken to the promoter and the failure has been agreed.

“ When you return to the inspections list page you will be able to see the updated HA response. ”