Street Manager

Street Manager is a new digital service by the DfT that is transforming the planning, management and communication of street and road works. Using open data and intelligent services, its aim is to minimise disruption – and improve journeys for the public.

Street Manager Newsletter 31 – 08/02/2021

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1. Welcome

Well, I'm not sure January needed to be 10 weeks long guys, the last 8 of them really seemed to drag. Welcome guys to a packed Street Manager newsletter. Street Manager Towers has been a hive of activity already this year as we work on the regular releases, research and design, upcoming functionality and think about the longer term as well. The Governance Group are currently thinking about what their next priorities are, picking their top priorities from the "Future development" section of the roadmap for the Street Manager team to start researching. Within the next month or so, expect to see a new version of the Roadmap with Phase 4 (October 21 to March 22) priorities included.

2. What's new in Street Manager

You might already be aware of this, but January 25th was something of a red-letter day in Street Manager Towers. After much research, design, development and testing, sample inspection functionality is now available. Of course, in true Street Manager style, there is more to come. Indeed, if you are reading this on the day this newsletter has been sent, we will be in the process of adding the ability to update the inspection targets and it's likely we will be adding the ability to create sample targets across multiple financial years over the next couple of months as well. We must admit to being quite nervous over the launch of this feature. It's not a small thing and it was uncharted ground for us. We were braced for some early feedback expressing concerns about how we had done it and, whilst it is early days, this hasn't been the case so far.

Mark S81 as resolved

Additional details

Include any works reference if applicable

[text box]

[Mark as resolved]

You can leave a comment or attach a photo on the works record

View activity in works history

Reassign Section 81 to another organisation

Cancel Section 81

Reassign Section 81

Who is the receiving promoter organisation?

Select an organisation

Start typing to narrow your search, and/or select from the menu

| C2C SERVICES ▼ |

[Continue]

Away from samples, the eagle eyed might notice 'reassign a Section 81' is in the latest release. It's been in the API for a couple of months, so great to see it finally available in the front end of Street Manager. Additionally, we quietly upgraded the performance of the fee report as a few of you had raised that with us, so you should now find that easier to run.

What's coming up?

Before the end of March, we want to finish up the Section 81 work. It will be great to get people linking a Section 81 to a permit. We're very keen to give admins a searchable list of users. If you have 100+ users, it isn't a very fun process to find someone at the moment. We also want to get in the fix for the issue mentioned in the Talking Points doc around PAA response times not reducing if the PA is raised. On top of this, we will be beavering away in the background getting ready to launch the first performance reports into Street Manger in the first half of April.

3.New YouTube content

It's great to welcome back The Hole Story once again. For those of you with an interest in Sample Inspections, that is well worth checking out: https://www.youtube.com/watch?v=wOKx6oUtr0c

And, another Diggin' Deeper episode was snuck out as well. This one covered how to issue a working without a permit FPN in Street Manager, which hasn't come up as an FAQ too often, but is something we think could be clearer. https://www.youtube.com/watch?v=VT2MfRingNA&t

YouTube | DfT Street Manager
The Hole Story: Episode 24 - Sample Inspections

Diggin' Deeper: Episode 8 - Working without a Permit

4. NSG data publication release changes

We have been making significant improvements to the NSG data release process over the last few months. These improvements have been to partly automate the process and to enable us to update the data without downtime or interruption to service.

Currently we issue emails to users when Street Manager will be updated to incorporate the latest NSG data publication (the latest email was sent for January 2021). From February, emails will no longer be sent notifying users of these monthly updates to the NSG data (February 2021 will be the last). Instead, Street Manager will automatically be updated with the latest NSG data during working hours without the need for an outage.

We plan to begin the processing of the NSG data on the 6th of every month (or the following working day should the 6th fall on a weekend or UK Bank Holiday), and typically release these NSG updates to the production environment 2 days later. In the event that you encounter any issues with NSG data, please raise a ticket with the Support Desk (https://streetmanager.atlassian.net/servicedesk/customer/portal/1).

5. Street Manager charges

Thank you to all those organisations who have made the necessary arrangements to pay the Street Manager charges. We are, however, disappointed that there are some organisations who have not yet paid the October 2020 invoice for charges between July and September 2020, despite several reminder emails and

requests. The most recent email from Sally to the invoice and finance/primary contacts we have noted in our records asked for urgent payment of this invoice by the middle of February 2021 as it is now more than 4 months' overdue.

Unfortunately, any organisations who have not paid charges for July to September 2020 will have their organisation's accounts suspended in early March until payment is made. This is to ensure compliance with the legal requirements to both use Street Manager and to pay the charges. It is also unfair to the many who are paying the charges if we were to let these organisations continue to not pay. These organisations are reminded that the legislation means permits have to be raised and approved via Street Manager, whether this is through the user interface or the API, and that you also all agreed to Street Manager's terms and conditions and payment terms of 30 days when you signed up to the service.

Any of these organisations, if not already done so, who are having difficulties paying the charges should contact Sally or dftstreetmanagerinvoice@kainos.com to discuss. Sally will contact any organisations whose accounts will be suspended. Suspension will be at organisation level so will also affect any contractors linked to that account. We had hoped not to have to take these steps but we must enforce the legal requirements for the benefit of all users.

6. Webinars moving to Microsoft Teams

Put some placeholders in your diary for our upcoming webinars. We have a Q&A webinar coming up on February 10th at 14:30, where PO Paul will be here to answer your questions on all things Street Manager. You can join that webinar by using this link:

https://teams.microsoft.com/l/meetup-join/19%3ameeting_NDA2YzE4NjUtMGEzYi00NjU5LTk1NTgtNzUzYjNiY2JiMDFm%40thread.v2/0?context=%7b%22Tid%22%3a%2228b782fb-41e1-48ea-bfc3-ad7558ce7136%22%2c%22Oid%22%3a%2236f698ed-be83-48a9-8212-451eb3606778%22%2c%22IsBroadcastMeeting%22%3atrue%7d

We also have another webinar set for March 2nd at 11:00 where we will be discussing the subject of reporting. Here is the link for that webinar:

https://teams.microsoft.com/l/meetup-join/19%3ameeting_NTQwMzQwZmYtNTE2YS00ZmJkLTg1NzQtOTQ1ZjJhYmMwNWIy%40thread.v2/0?context=%7b%22Tid%22%3a%2228b782fb-41e1-48ea-bfc3-ad7558ce7136%22%2c%22Oid%22%3a%2236f698ed-be83-48a9-8212-451eb3606778%22%2c%22IsBroadcastMeeting%22%3atrue%7d

As we have now moved the webinars to Microsoft Teams, we have increased capacity and you will no longer need to sign up for the webinars using Eventbrite. We will also be posting our webinar links on the Slack page.

7. Ideas board

Your friendly reminder to go and vote for your favourite ideas on the board. We've already introduced a couple of the most popular ideas (you can see these in the "Done" section on the second tab

We had good fun this week reviewing the top 5 ideas in each category to see if we already had them on our list or if we needed to add them. We will start to populate the "added to backlog" tab on the second tab with these which will let new ideas move up the list and stop the board from being overcrowded. We will also start to move some of the less popular ideas off the front page, but you should still be able to see them and find out why they weren't accepted into the backlog.
https://ideasboard.roadmapper.app/view/0

8. Tech webinar

Last November, we made version 2 API stable, making it available for all API integrators to develop against and use in their system integrations in Production.

There are no breaking changes planned to be introduced in upcoming releases. Whilst new functionality may be introduced in future versions of the V2 specification, these changes will be purely additive in nature to prevent existing integrations from breaking. As always you can see the latest API documentation for V1 and V2 in the API documentation page.

The V1 API is still supported but will be deprecated in the coming months, scheduled to be out of support on the 1/5/2021. API Integrators should plan to update and test their integrations to use the V2 API prior to this date to avoid losing access to Street Manager.

API – V2 Stable All API changes for V2 API are recorded under API specification Version 2.10.1, Versions and Changes section.

This document can be accessed here https://departmentfortransport.github.io/street-manager-docs/api-documentation/V2.10.1/#versions

The Street Manager Team has scheduled a webinar for anyone involved in the API process and you'll be able to ask questions of the tech team. The invite is here:

https://teams.microsoft.com/l/meetup-join/19%3ameeting_OWIxZTlhMDctZWUyYy00MzQ1LWI3NjMtMjU1NDVmNmIzNTg1%40thread.v2/0?context=%7b%22Tid%22%3a%2228b782fb-41e1-48ea-bfc3-ad7558ce7136%22%2c%22Oid%22%3a%2236f698ed-be83-48a9-8212-451eb3606778%22%2c%22IsBroadcastMeeting%22%3atrue%7d