Street Manager

Street Manager is a new digital service by the DfT that is transforming the planning, management and communication of street and road works. Using open data and intelligent services, its aim is to minimise disruption – and improve journeys for the public.

Newsletter 27 – 07/08/2020

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1. Welcome

It is said that the most dangerous times during a plane flight are taking off and landing. Well, we have achieved take off of the good ship Street Manager, but we have not yet reached our cruising altitude and as such the fasten seatbelts sign remains on. We are a month in now and things seem to be going pretty well. But rest assured we remain vigilant and are working hard to keep improving the service.

Make sure you have a read of the Talking Points document that was sent out recently. This simply aims to describe some of the things that have cropped up in the last month, some are differences between EToN and Street Manager, some are things Street Manager will be looking to improve or optimise over the next few months and each ones comes with a "status" section so you know exactly where we are with it. This document will be updated after the next governance group meeting and I am happy to add new things as required.

Finally, I know that we generally like to hide our light under a bushel here in Street Manager Towers, but we are nominated for an award. Do please vote for us as Cross Sector Digital Collaboration of the Year equally, if you wish to cast your vote elsewhere, that equally fine, the Pig Grading Information System also deserves recognition.

2. What's new in Street Manager

Welcome to this snappily entitled section where we look at what has just come in to Street Manager and what we are working to get in over the next couple of months.

The great news is that cancel a refused permit is done and that, all things being equal, will be with you in production on the 13th August. Might not seem exciting but that's been pretty much the number one request since we went live.

We've got plenty more stuff stacked up and ready for development. I think people will really appreciate the ability to keep your filters on the most used list pages (more can follow in time), we're ready to start

rolling out the list page enhancements and we believe we've cracked the solution to the issues people have been having registering jobs to no excavation.

3. Governance Group Update

Apart from the usual business, the July Governance Group had a good chuck of time dedicated to very productive conversations around the subjects contained in the Talking Points email. The August meeting will clear up some outstanding points on that same document and we will get an update out to you guys. Also, it is time for the Group to really get into the detail of what we are developing and where we are with the Roadmap.

4. Private Streets

Private streets have generated a few missives into the SM mailbag recently. As such we thought we would try something new and we've recorded a video that sets out where we are with Street Manager and private streets in 3 minutes or less. This could be the first of an occasional series as we look to provide answers to things that pop up in on webinars, Slack and the SM inbox. Have a look if it might be of interest: https://www.youtube.com/watch?v=KJspWQzeu_8&t.

Please note that in this video I recommend granting the permit with 100% discount. Since then, I have been informed that the HAUC England advice is to let the permit deem. I would always bow to the HAUC England view on any subject of this nature, so if that if the preferred option, please follow that advice.

5. Open Data Publication

As you may know, we have begun to publish open data from Street Manager since 1st July. Anyone can set up an account and receive the data via an API, and then use it for whatever purpose you would like.

As well as technology companies taking it for use in, e.g. apps, journey planners or STANAVs, your organisation may also be interested in taking it for use in, e.g. network management, wider strategic planning, etc. You can create an account here: https://www.gov.uk/guidance/find-and-use-roadworks-data You can view a demo here: https://www.youtube.com/watch?v=eT4vtiQcpbw&t

We want to publish more data and the governance group has agreed to the list of fields, on behalf of users, that will be published by the end of September. More information on the open data being published and the open data coming soon can be found in the attachment to this newsletter. We think this is a great new service, publishing street manager data in a new and open way for the benefit of the industry as a whole and for road users.

6. Data Privacy

Anyone who has ever been on a call with Toby about this subject will know that we take data privacy very seriously in Street Manager towers. Since the 1st July, we have been doing some enforcement activities to ensure that your data (personal or otherwise) is protected from both accidental and malicious misuse. Whilst we do everything we can to catch breaches, we'd like to take this opportunity to remind you that:

- You should not grant access or create a bespoke log in for anyone not in your organisation (or is contracted to carry out roadworks on behalf of your organisation). This is different to passing your own API credentials to a third party to access the system on your behalf; a breach would be to create API credentials for a third party to use of their own whim.

- Please do not put anyone's personal details in any of the free text fields in Street Manager (namely works description and location description). These fields are not currently published as open data, but it makes it much harder for us to comply with GDPR rules (for example, to enact anyone's request for their right to be forgotten is significantly more challenging if these fields contain personal data) and, as such, we have terms and conditions against this. A door number in the works location field does not count as personal data.

Street Manager provides open data as part of the service, and this open data is carefully controlled to make sure that only data that we have permission to share and is safe for your assets and operations is shared. To do this takes lots of planning and scouring of GDPR law and we hope you can appreciate that our controls are in place to comply with UK laws and protect your data

7. Upcoming Webinars

We are in full throttle when it comes to webinars! They are currently weekly, and you'll be joined by Paul Chandler and Toby Staton-Bevan to answer all of your questions. You can sign up for these webinars here:

12th August - https://www.eventbrite.co.uk/e/street-manager-faq-webinar-tickets-115180963362

19th August - https://www.eventbrite.co.uk/e/street-manager-faq-webinar-tickets-115181113812

26th August - https://www.eventbrite.co.uk/e/street-manager-faq-webinar-tickets-115181167974

2nd September - https://www.eventbrite.co.uk/e/street-manager-faq-webinar-tickets-115181226148

9th September - https://www.eventbrite.co.uk/e/street-manager-faq-webinar-tickets-115181258244