

Street Manager

NEWSLETTER



Street Manager is a new digital service by the DfT that is transforming the planning, management and communication of street and road works. Using open data and intelligent services, its aim is to minimise disruption – and improve journeys for the public.

Newsletter 25 – 30th June 2020

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1. Welcome from Sally Kendall – Head of Streetworks Policy and Regulation

I'd like to send a huge thanks to everyone, past and present, who has worked on Street Manager over the last three years. It's a major milestone this Wednesday, and it represents a lot of hard work from everyone involved.

I know that an enormous amount of people have been involved from user research, though to testing, transition, training, helping your colleagues, getting various other IT systems to work with Street Manager, attending roadshows, contributing on Slack and other fora, etc... I have appreciated all your enthusiasm/scepticism, the difficult questions, the design ideas, and the feedback in all its forms. We could not have arrived at this point without you.

We have, as a community, transformed the way we work, built new relationships, spoken constructively and positively and worked together to ensure we made this project a success. Look at what we have done and be really proud...

It is also of course, just the end of the beginning. Work continues to ensure we can all now benefit from the changes we have made, our new digital service, and the data we will have at our finger tips. And please do continue to take part and feed in your ideas, thoughts and comments as we all get used to this new way of working.

The project is encapsulated by the [short video, linked here](#). Take a moment to watch and reflect on how far we've come. Thanks again everyone.

2. Missing ASD in Street Manager

Street Manager as of today in production and sandbox is filtering out any ASD with no description. This affects 4% of streets and means that a promoter applying for a permit using the Street Manager user interface or the Street Lookup API wouldn't know that a street had SED on it, or that it was Traffic Sensitive if that particular item had no description.

A fix is planned for the 9th July (Sandbox) / 16th July (Production). The documents attached to the email that sent out this newsletter explain the issue in more detail and list:

- 1) the number of USRN that are affected in each HA
- 2) all the ASD on those USRNs (many USRNs are named multiple times).

You can review these and see how many of your streets are impacted.

3. Reminder on where to go for help

We hope that everyone is ready for go-live tomorrow but appreciate that such a big change will inevitably raise questions and issues which you hadn't considered in training and testing. Please use the following routes to raise these issues and seek help:

Contact details	Used for
Service support portal https://streetmanager.atlassian.net/serVICEDesk/customer/portal/1	Tickets and queries related to the usage of Street Manager. Bugs, defects and user onboarding/account queries. Open data registration or queries.
Onboarding inbox: register@manage-roadworks.service.gov.uk	Sign up to get access to Street Manager and complete the onboarding process.
<u>Slack portal:</u> #askdft #general #businesschange	Queries / questions / polls to / from Street Manager and the wider street works community.
General project inbox: streetmanager@dft.gov.uk	General queries which don't fit in any of the above categories.

Webinars are also continuing weekly until mid-July. PO Paul can often answer your query there and then, so we would recommend attending with any questions.

Sign up here: <https://www.eventbrite.co.uk/o/street-manager-17893160453>.

4. Knowledge repositories

The team have produced many documents and videos which may answer some commonly asked questions without the need to contact the service desk.

Repository	Type of information	Link
Github	<ul style="list-style-type: none">• Workflows• Business logic• Service scope roadmap• Transition guidance• Business change• Archive (newsletters and other documentation)• API information	https://departmentfortransport.github.io/street-manager-docs/

Street Manager Business change app	<ul style="list-style-type: none"> • Business change documents • Newsletter archive • Forum 	https://apps.fliplet.com/clarasys-dft-street-manager-business-change Or on Apple and Android app stores
Knowledge base /Service support portal	<ul style="list-style-type: none"> • FAQ • Knowledge articles • Release notes 	https://streetmanager.atlassian.net/servicedesk/customer/portal/1
YouTube channel	<ul style="list-style-type: none"> • Hole story episodes - demos of Street Manager • Training videos • How-to guides on business change • Other Street Manager video material 	https://www.youtube.com/channel/UC2U1cjh4KGPDCwzqc-tvbg/videos?view=0&sort=dd&shelf_id=0

5. Search in Street Manager

Street Manager's search functionality has been built to encompass every road in England, meaning that there are many roads with the same name in the system. Some users have raised this recently. The attached note explains a little more about how search works and how you can ensure that the correct road is returned.

In short, be as specific as possible with your search. Searching "Church Street" is unlikely to return the correct road, whereas searching "Church Street, Salisbury" is much more specific.

6. Updated roadmap

As mentioned in recent newsletters, the Governance Group gave the team new priorities for what we call Phase 2, October 20 to March 21. These are now incorporated in the roadmap, which you can find

HERE.

Street Manager Roadmap

Overview of Street Manager scope and release dates
Updated July 2020

Department for Transport

Disclaimer
This roadmap is for informational purposes only and is not a binding commitment. Please do not use this information in making any major decisions as future versions of the product may have different functionality and release dates. We share it to shed some light on the direction we are heading with Street Manager

Expand boxes for more information

Phase 1 Delivered by September 2020	Phase 2 Delivered by March 2021	Future development Potential to be delivered by March 2022	Out of scope
<ul style="list-style-type: none"> Open data + Sample inspections + Commenting improvements + Special designation mapping + List page enhancements + Section 81 improvements + 	<ul style="list-style-type: none"> Unattributed works + 5.58 functionality + Performance reporting + Withdraw an inspection + Coring inspections + Traffic signal information + 5.74 management + 	<ul style="list-style-type: none"> Draw and view reinstatement on map + Non-compliance management + Improvements to activities + Quick filters + Fee matrix + Phasing of TM + API notifications + Improvements to work history + Permit alterations v2 + Promoter self-inspections + Map enhancements + Draft permits + New user profiles + Optimise user admin + Combine and subsume a site + Reinstatement improvements + Sample inspection improvements + Usability optimisations + 	<ul style="list-style-type: none"> Inspections + FPNs + Coordination + Data +

Legend

Admin | Workflow management | Compliance | Coordination | Mapping | Data | Permits | Reinstatements | Other

We wish you all well for a successful go live tomorrow!