



Street Manager Newsletter No.8

Latest news

Street Manager will be a new digital service that will transform the planning, management and communication of street and road works through open data and intelligent services to minimise disruption and improve journeys for the public.

This is the eighth edition of our newsletter.

What is new in Street Manager

Welcome to our new regular section of the Street Manager newsletter which highlights an aspect of Street Manager that differs from the EToN technical specification.

One aim of Street Manager is to remove ambiguity and define clearly certain logic and fields that caused confusion under the EToN spec. Street Manager will define the meaning of a calendar month to assess a PAA, where at the moment, different EToN systems calculate this differently. Street Manager, as the single source of truth, will be the arbiter of any dispute.

This leads us to the field we wanted to mention as being new in Street Manager. The “out of hours” tickbox in EToN has been the subject of differing interpretations. Some believe it relates to the NRSWA working day and others treat it to mean the job will be at least partially carried out beyond the hours stipulated in the Control of Pollution Act 1974 (8am till 6pm Monday to Friday and 8am till 1pm on a Saturday.)

Street Manager instead asks the clear question “Is environmental health notifiable?”.

This is the reason the “out of hours” tickbox exists, so colleagues responsible for fielding noise complaints from the public can be informed/agree that the job will have works happening outside of standard hours. By providing this clarity in this and many other areas, we can make the process more efficient.

Pilot

Our Pilot Phase is now well underway with people from Cadent, Thames Water and Transport for London issuing and responding to permits and testing aspects of the service as it is built. We would like to thank all those taking part and their feedback is really helping us to develop Street Manager.

We are also really pleased that Hertfordshire County Council has now joined the pilot and UK Power Networks is shortly to be added as well.

What we did since Christmas

In the last few weeks we have:

- Met with the group re-writing the Co-ordination Code of Practice, the Inspections Working Group and GeoPlace representatives to update these important stakeholders and ensure timelines for their projects are aligned with Street Manager.
- Added commenting into Street Manager.
- Added the ability to issue, accept, dispute, mark as paid (with or without discount) or withdraw an FPN.

- Introduced the ability to raise multiple permits on a single works record, so jobs can now be refused and re-issued or progressed from interim to permanent.
- Designed how major works will work in Street Manager as well as immediate works.
- Progressed and begun to build what we call permit alterations in Street Manager. This is all aspects of early starts, variations and modifications.

What we will be doing in the next few weeks

In the next few weeks:

- Continue to develop the various aspects of permit alterations.
- Build the immediate works and PAA functionality into the system.
- Prepare for the March roadshows.
- Hold a session with developers to follow-up issues raised at the API workshop.
- Hold conversations with the last potential pilot members and candidates for Private Beta.

Street Manager Communications

As promised, we are now releasing episodes 3, 4 and 5 of the “The Hole Story” - the videos that were shown during the November roadshows. They can all be found here:

[Street Manager: The Hole Story - Episode 1](#)

[Street Manager: The Hole Story - Episode 2](#)

[Street Manager: The Hole Story - Episode 3](#)

[Street Manager: The Hole Story - Episode 4](#)

[Street Manager: The Hole Story - Episode 5](#)

We are continuing to prepare these and will have more for the March roadshows.

Scope of Street Manager

Following the November roadshows, we promised to send out more detailed information about the scope of Street Manager and what will be included before May 2019, before August 2019 and then by March 2020. This is now being sent out with this newsletter.

Please note, that this is the current scoping document as of January 2019. This may well change and evolve as we design and build these services and continue our research with users. We will continue to update the scoping document and we will issue it monthly with our newsletters.

API documentation

Attached to this newsletter is the API guidance documentation for Street Manager. This is intended as a technical guide for developers integrating their systems to submit and retrieve information about street works and to be used with the API definition documentation.

March roadshows

We have almost finalised dates and locations for the next round of roadshows. Details will be sent out in the next few days. We will have more to show you and update you on our progress and we will cover transition in more detail.

VoxVote results

We promised to let you know the results of the VoxVotes we included in the November roadshows. Please see details at the end of this newsletter and thanks for your feedback.

Contact details

Many thanks to everyone who has sent in their contact details.

If anyone would still like to be added to our list, please send to this email streetmanager@dft.gov.uk

- The name of your organisation
- The Street Works manager (name and email address)
- Others who would like to receive this newsletter directly
- Your key IT contacts

Keeping in touch

We are pleased that so many of you have signed up to our Slack channel. We now have 477 members. Please sign up as we are using this to answer questions, give updates and ask you some detailed questions. Users will also be able to share knowledge amongst themselves.

You can also get it as an app, and it's a free forum. Just to note, when signing up, please put your organisation in your display name as that helps identify you. Please also ask questions and generate discussions.

There is also now a document store where you can find previous newsletters and our Q&A slide deck.

Please sign up [here](#)



VoxVote results

Q1 was a test question

Q2 was around the url name for the service. Street manager will be available via gov.uk/?
Based on your feedback we will ask GDS for the service name "plan and manage roadworks" which was the winner.

2 - Name the Street Manager Service	Brighton	Birmingham	London 1	Exeter	Newcastle	Doncaster	Norwich	Stevenage	Preston	London 2
Number of votes	21	28	19	31	22	50	21	30	15	41
Open and collaborative road works management	0%	18%	5%	19%	9%	10%	19%	10%	7%	12%
Plan and manage street works and road works	19%	36%	21%	26%	27%	44%	29%	37%	33%	29%
Plan, manage and collaborate on road works	0%	18%	5%	16%	18%	16%	14%	13%	13%	29%
Plan and manage road works	81%	29%	68%	39%	46%	30%	38%	40%	47%	32%

3 - What order would you place these features into Street Manager if it was up to you?	Brighton	Birmingham	London 1	Exeter	Newcastle	Doncaster	Norwich	Stevenage	Preston	London 2
Number of votes	16	19	14	21	22	59	16	40	21	39
Revert Start and Stop	2nd	6th	4th	2nd	3rd	3rd	3rd	3rd	2nd	4th
Area based workflow management	5th	1st	2nd	3rd	1st	2nd	2nd	1st	2nd	5th
Dispute an FPN	3rd	3rd	5th	5th	6th	6th	5th	5th	6th	6th
Recording activities	1st	2nd	1st	1st	1st	1st	1st	2nd	1st	1st
Recording S.50s	6th	3rd	3rd	4th	5th	4th	5th	6th	5th	3rd
Section 81s	4th	3rd	6th	6th	4th	5th	4th	4th	4th	2nd

Q4 asked for views about an idea for dealing with historic data. But people have had better ideas....so we did not ask this question at the later roadshows.

5 - Do you think your organisation will?	Brighton	Birmingham	London 1	Exeter	Newcastle	Doncaster	Norwich	Stevenage	Preston	London 2
Number of votes	N/A	N/A	16	N/A	26	57	22	23	23	38
Use the API exclusively	N/A	N/A	13%	N/A	15%	9%	27%	3%	17%	13%
Use the User Interface exclusively	N/A	N/A	13%	N/A	0%	4%	5%	5%	4%	3%
A mixture of both	N/A	N/A	31%	N/A	42%	54%	41%	49%	57%	42%
Open minded currently	N/A	N/A	44%	N/A	42%	33%	27%	44%	22%	42%