



Street Manager Newsletter No.7



Latest news

Street Manager will be a new digital service that will transform the planning, management and communication of street and road works through open data and intelligent services to minimise disruption and improve journeys for the public.

This is the seventh edition of our newsletter. We have been busy with roadshows around the country so it's been 5 weeks since our last one. We should get back to normal in the New Year.

What is new in Street Manager

Welcome to a new regular section of the Street Manager newsletter which will highlight an aspect of Street Manager that differs from the EToN technical specification.

This time we look at **Activity Type**. Activity type has come to serve several purposes in Street Manager. It is intended to provide a high-level summary of the works in a few words that will mean something to the public when using external websites. Secondly, it is the replacement for EToN phases of works. You will simply choose an activity type of interim to perm or remedial works when issuing a subsequent permit on a work record. It will also be the place where you can record a S.58 or S.50. The full list of activity types will be shared with the industry and can amended or added to as required.

Pilot

Our pilot phase has also now begun and people from Cadent, Thames Water and Transport for London are issuing and responding to permits which are aimed at replicating real permits currently being sent in EToN. This is giving us a fantastic opportunity to test Street Manager with real examples. People will also be testing new functionality as it is released over the next few weeks and months into the test environment.

Thames Water and the pilot process

This is some feedback from one of the users involved in the pilot.

How does it feel to be involved in Street Manager development?

- I am very happy to be involved in the Street Manager development and believe that the project can only benefit from the inclusion of both utilities and highway authorities to ensure practical needs are met.
- I am personally interested to find out what it looks and feels like and gain experience before the go-live so that we can support our business.

How do you feel the testing is going?

- There have been a few minor issues whilst finding our feet as we establish the scope and specifics required, but I envisage progress with this as we continue.
- The system as implemented to date is functioning very well within the defined parameters.

- If the testing is only about creating and progressing the permits, then it's going as expected. However, we have been testing and feeding back everything and proposing needs and wants.

What do you feel are the benefits of doing this testing?

- The benefits are that we are able to feedback what's going well and what may be missing/broken and suggest needs and wants.
- Additionally, we are gaining familiarity with Street Manager and ensuring the basic workings of the system.
- The early involvement of external testers means practical issues can be more readily addressed without requiring a major overhaul of the system.

What we did in the last 5 weeks

In the last 5 weeks we have:

- Onboarded pilot users.
- Run 10 Roadshows which were attended by over 600 people. Thank you to all those who attended. It was great to engage with you and gather feedback.
- When raising a permit, you can now view the ASD in Street Manager, and use the map view to filter on dates to assist coordination of works.
- Gathered our first feedback from the pilot group. This is part of an ongoing process. We look forward to continuing to gather feedback over the coming months
- We have completed FPN research and have carried out further research on inspections.
- Run an initial API workshop that 25 people attended.

What we will be doing in the next 4 weeks

In the next 4 weeks:

- Send out a detailed scope document to enable users to see clearly, what is part of the MVP for Street Manager.
- We are adding into Street Manager the ability to upload a photograph when sending your reinstatement details.
- We are adding the functionality to enable a promoter to move a job from interim to permanent, or raise a remedial works permit.
- We will also be having a break over the Christmas holidays.

Street Manager Communications

As promised, we are now releasing the videos shown during the roadshows onto YouTube and episode 2 of "The Hole Story" can be viewed here:

<https://www.youtube.com/watch?v=mOzDp3mfvA0>

Look out for episodes 3, 4 and 5 which will all be posted in Slack before Christmas and we will include links in the next newsletter.

Episode 1, showing potential future features in the area of reinstatement, can still be seen here:

<https://youtu.be/bzaLnkbLoIU>

In the latest update of the Q&A pack, we have included information about the API approach.

Contact details

We are continuing to build up our contact list so that we can send you this newsletter

directly as well as other information about Street Manager.

It would be great if you could all please send to this email streetmanager@dft.gov.uk

- The name of your organisation
- The Street Works manager (name and email address)
- Others who would like to receive this newsletter directly
- Your key IT contacts

Keeping in touch

We are pleased that so many of you have signed up to our Slack channel. We now have 402 members. Please sign up as we are using this to answer questions, give updates and ask you some detailed questions. Users will also be able to share knowledge amongst themselves.

You can also get it as an app, and it's a free forum. Just to note, when signing up, please put your organisation in your display name as that helps identify you. Please also ask questions and generate discussions.

Please sign up [here](#)