



# Street Manager Newsletter No.4

## Latest news

Street Manager will be a new digital service that will transform the planning, management and communication of street and road works through open data and intelligent services to minimise disruption and improve journeys for the public.

This is the fourth edition of our newsletter.

## What we did in the last 2 weeks

In the last two weeks we have:

- Held two workshops attended by over 30 people to research reporting. Thank you to those who supplied venues, all who attended and those who wanted to attend but we could not accommodate.
- Introduced into the Street Manager build, the concept you may have seen in the original demo, of pins that show locations of your own works and third party works if you are working in Street Manager as a promoter.
- Had successful discussions with the Inspections Working Group to ensure the group and the Street Manager project are linked up and moving in the same direction.

## What we will be doing in the next 2 weeks

In the next two weeks:

- Begin the process of benchmarking, looking how common processes are currently carried out today, so we can better understand how these and Street Manager could be linked together.
- Add the functionality to add conditions to a permit. As well as the option to refuse a permit.
- Continue the design process of improving the journey of raising a permit. More effort will be spent reviewing the journey of raising an immediate permit and improving the flow for users.

## Street Manager User Surveys

We have set up two surveys that we would like you all to complete please if you can.

The first will help us with our API development and service design. We want to understand how you have set up your current street works management software. Please fill out our 10 minute survey and share with anyone else you think would be interested.

<https://www.surveygizmo.com/s3/4536341/Street-Works-Technology-Landscape>

The second survey is about the name of the service. Street Manager will be accessed via [www.gov.uk](http://www.gov.uk) and will be called [www.gov.uk/\[nameofservice\]](http://www.gov.uk/[nameofservice]) The Government Digital Service has the following advice about a naming a service. It

- Should be actionable/use a verb.
- Describe a task, not a technology
- Won't need to change when policy or technology does
- Should not be brand-driven or focused on marketing

We have some options presented in the survey below that fits in with the naming conventions and describes the service, and we would like to know what you think.

<https://gds-naming.typeform.com/to/l2FTv8>

## November roadshows

We are just finalising dates and venues for some regional roadshows. Details and how to sign up will be in the next Newsletter.

We will be updating you on where we are with the development of Street Manager, showing you some demos and answering questions.

## APIs

We are also thinking about how to best to contact and communicate on more technical issues, such as the APIs. We will, by October, have more information on how these will work and are thinking about setting up periodic remote video conferences. Can you let us know via the Slack channel whether you or your colleagues would like us to do this?

To start conversations on the APIs which will be part of Street Manager project, we have an initial API kick-off workshop on Thursday 20<sup>th</sup> September. This is the first in a series of meetings on APIs and we will share key outputs from this session in the Q&A pack and through other channels.

## Contact details

Thank you to all those who have responded to the last newsletter with contact details. As we noted, we would like to put our own list of contacts together so that we can send you

this newsletter directly as well as other information about Street Manager.

It would be great if you could all please send to this email [streetmanager@dft.gov.uk](mailto:streetmanager@dft.gov.uk)

- The name of your organisation
- The Street Works manager (name and email address)
- Others who would like to receive this newsletter directly
- Your key IT contacts

We would like to have an up-to-date list for all Local Highway Authorities and utility companies who work in the street in England.

## Information pack

We have a Q&A pack that is being emailed by the Joint Authorities Group and Street Works UK to their contact lists and also now directly to our contact list.

In this update, we have included a new slide 17 with the graphic included in the recent press notice, and a Q&A about is there an app on slide 23.

## Keeping in touch

We are pleased that so many of you have signed up to our Slack channel. We now have 217 members. Please sign up as we are using this to answer questions, give updates and ask you some detailed questions. Users will also be able to share knowledge amongst themselves.

You can also get it as an app, and it's a free forum. Just to note, when signing up, please put your organisation in your display name as that helps identify you.

Please sign up [here](#)