



Street Manager Newsletter No.2

Latest news

Street Manager will be a new digital service that will transform the planning, management and communication of street and road works through open data and intelligent services to minimise disruption and improve journeys for the public.

This is the second edition of our newsletter.

What we did in the last 2 weeks

In the last two weeks we have:

- Successfully completed a delivery review with the Government Digital Service to ensure that the project is continuing to adhere to the service standard and principles.
- We have carried out user research with inspectors and permit officers in Hackney and Haringey, permit planners, reinstatement managers, agents and site managers in Ascot and Slough about reinstatements.
- We have made good progress on inspections. In Street Manager, you will be able to create an inspection, raise, review and dispute defects as well as being able to upload photo evidence.

What we will be doing in the next 2 weeks

In the next two weeks:

- User research is planned with permit planners and promoters at Murphy Group, Virgin Media and / or BT OpenReach.
- We will be looking at changes to permit applications including early starts, works extensions, changes to permit application after works have started.
- We will be continuing on the detailed service design.

Information pack

We have an updated Q&A pack that is being emailed by the Joint Authorities Group and Street Works UK to their contact lists.

We have added some more information in the technical section about performance, capacity and testing (slide 25). We have also added some more Q&A to cover some questions that were asked recently at regional HAUC events on slides 22, 37 and 42.

Keeping in touch

We are pleased that so many of you have signed up to our Slack channel. We already have 121 members. Please sign up as we are using this to answer questions and give

updates. Users will also be able to share knowledge amongst themselves.

We understand not everyone will be able to access Slack due to IT restrictions but you can get it as an app, and it's a free forum so we want to give it a go alongside email updates. Just to note, when signing up, please put your organisation in your display name as that helps identify you.

Please sign up [here](#)

Street Manager is being designed by users for users. We also continue to have subject matter experts embedded in the team.

For local authorities, the SMEs are David Capon from JAG UK and Christopher Davies, Assistant Network Manager, East Herts and Broxbourne. For utility companies, the SMEs are Janet Chapman from Thames Water and Paul Gerrard from Cadent.