



Street Manager Newsletter No.1

Latest news

Street Manager will be a new digital service that will transform the planning, management and communication of street and road works through open data and intelligent services to minimise disruption and improve journeys for the public.

The Beta development phase has now begun. It will last for the next 16 months or so.

The Department for Transport has awarded the contract to Kainos, working with Cxpartners and Clarasys.

This is the first edition of a newsletter that we will issue every two weeks, updating people on what has happened in that time and what is planned for the next two week period.

The team has expanded

We are pleased that Paul Chandler has joined DfT and will be the product owner for Street Manager. Paul comes with a wealth of experience working as a street works manager in a local authority and, before that, working for a utility company.

Street Manager is being designed by users for users. We also continue to have subject matter experts embedded in the team.

For local authorities, the SMEs are David Capon from JAG UK and Christopher Davies, Assistant Network Manager, East Herts and

Broxbourne. For utility companies, the SMEs are Janet Chapman from Thames Water and Paul Gerrard from Cadent.

Information pack

We have prepared a Q&A pack with more detailed information for people who want to know more about Street Manager, what it will do, why we are doing it, how we are working, and timelines. We will make it available online shortly. It will also be emailed by the Joint Authorities Group and Street Works UK to their contact lists.

New way of keeping in touch

We also want to communicate with you in a variety of other ways. We want to use a site/app called Slack which offers open forums, private groups and direct messaging. We can also use this to answer questions and give updates. Users will also be able to share knowledge amongst themselves.

We understand not everyone will be able to access Slack due to IT restrictions, but you can get it as an app, and it's a free forum so we want to give it a go alongside email updates. Just to note, when signing up, please put your organisation in your display name as that helps identify you.

Please sign up [here](#)

What we did in the last 2 weeks

In the last two weeks:

- The Beta phase has started and we have begun our work with Kainos, who is our delivery partner
- We continue to work on the detailed service design. We have also started to build Street Manager.
- We have drafted a detailed sprint delivery plan.
- We have carried our user research with inspectors and permit officers in Lincoln, Newcastle, Bognor Regis, Huntingdon and Sefton covering permit application, inspections, remedial works, disruptive and onsite journeys

What we will be doing in the next 2 weeks

In the next two weeks:

- User research is planned with permit officers, permit planners, inspectors in Hertfordshire and other locations (TBC) as well Thames Water and Affinity Water.
- We will be looking at remedial works, re-inspections, permit application - changes on site, work overruns, work extensions, resubmission and revoking.